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12th February 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/02/03.

You requested the following information:

**1. Can you tell me how many recorded handovers there were between ambulance crews and the following hospitals between October 1 2015 and January 31 2016?**

**Royal Sussex County Hospital, Brighton  
Princess Royal Hospital, Haywards Heath  
Worthing Hospital  
St Richard's Hospital, Chichester  
Eastbourne District General Hospital  
Conquest Hospital, St Leonards.**

Please see the attached document showing the total number of handovers for the above mentioned hospitals from 1<sup>st</sup> October 2015 up to 31<sup>st</sup> January 2016.

Please note that there is a column for handovers and one for recorded patient handovers. This is because not all handovers are recorded in the A & E department due to patients being taken to directly to other wards or specialist departments/ units within the hospital.

**2. How many of these handovers took more than 30 minutes, broken down to each hospital?**

Please see the attached spreadsheet which shows the number of patients waiting more than 30 minutes before being handed over to hospital staff.

**3. How many of these handovers took more than one hour, broken down to each hospital?**

Please see the attached spreadsheet which shows the number of patients waiting more than 60 minutes before being handed over to hospital staff. The figure for those patients waiting longer than 60 minutes will be included in the greater than 30 minutes figure.

#### **4. What was the longest recorded wait at each hospital during this time?**

Please see the table below which shows the longest period of time for patients to be handed over at these hospitals in our area during the period from 1<sup>st</sup> October 2015 and 31<sup>st</sup> January 2016.

I have to make you aware that this data is unvalidated and has not been agreed with the hospitals however we have checked our data thoroughly to ensure that there are no recording errors.

<b>Hospital</b>	<b>Handover time</b>
Royal Sussex County, Brighton	3 hours 2 minutes
Princess Royal, Haywards Heath	3 hours 17 minutes
Worthing	2 hours 16 minutes
St Richards, Chichester	3 hours 12 minutes
Eastbourne District General	2 hours 48 minutes
Conquest , Hastings	4 hours 12 minutes

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust